

Practitioner Rights

Each practitioner applying for credentialing and/or recredentialing with Blue Cross and Blue Shield of Alabama has the following rights:

- To review information submitted to support a credentialing application
- To correct erroneous information
- To be informed, upon request, of the status of a credentialing and/or recredentialing application

To contact the Credentialing Department, email credentialing@bcbsal.org. If information submitted cannot be verified or if verified information differs substantially from submitted information, the provider will be contacted for an explanation. Applicants will be given sufficient time to correct erroneous information and resubmit it to the Credentialing Department.