

## Consultative Services Available to You

Blue Cross and Blue Shield of Alabama Provider Networks and eSolutions Consultants work together to deliver the best possible service to you. They have a wealth of information about current corporate initiatives, policies, industry trends, clinical information exchange, and value-based programs that impact you. Their services include one-on-one visits and phone consultations to more than 10,000 contracted physicians, vendors, facilities and hospitals throughout the state of Alabama and to surrounding counties.

### Provider Networks Consultants:

- Provide information about new Blue Cross products, policies and services.
- Educate providers about corporate initiatives and value-based payment programs.
- Offer individualized office visits to help address needs or concerns.
- Coordinate community events and meetings.
- Work with office staff to improve awareness of online services and tools.

### Provider eSolutions Consultants:

- Provide individualized training for Blue Cross systems and tools.
- Evaluate current practice systems and capabilities.
- Share Blue Cross and industry resources.
- Coordinate community events.
- Educate through targeted outreach.

View the maps below to see which Consultants are assigned to your area for your specialty or business type:

- [Adult Primary Care, Pediatrics and Obstetrics/Gynecology](#)
- [Specialists, Ancillary and Behavioral Health Services](#)
- [DME, Home Infusion Therapy, Home Health and Hospice](#)
- [Hospital Network Consultants](#)
- [Provider eSolutions Consultants](#)