Coronavirus (COVID-19) Provider Update Center

We are continuing to monitor the outbreak of Coronavirus Disease 2019 (COVID-19) and will provide information and updates for healthcare providers on this site.

Last Updated: September 8, 2020

Blue Cross and Blue Shield Plans nationwide are implementing various types of cost-sharing waivers as a result of COVID-19. **Always check eligibility and benefits through ProviderAccess or your practice management system to confirm coverage and cost-sharing details.**

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**Testing**

For information about COVID-19 testing and specimen collection codes, go to our [COVID-19 Testing](#) page, where you'll find a summary of the coding instructions provided by the CDC, World Health Organization and CMS.

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**Treatment**

Refer to our [COVID-19 Treatment](#) page for information about diagnosis codes to be used for coronavirus-related services.

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**Telehealth**

Due to COVID-19, Blue Cross and Blue Shield of Alabama expanded coverage for telehealth services effective March 1, 2020. This expansion of services will expire on December 31, 2020. See our [Telehealth](#) page for more detailed information about eligible providers and services.