Coronavirus (COVID-19) Provider Update Center

We are continuing to monitor the outbreak of Coronavirus Disease 2019 (COVID-19) and will provide information and updates for healthcare providers on this site.

Last Updated: August 14, 2020

Blue Cross and Blue Shield Plans nationwide are implementing various types of cost-sharing waivers as a result of COVID-19. Always check eligibility and benefits through ProviderAccess or your practice management system to confirm coverage and cost-sharing details.

Testing

For information about COVID-19 testing and specimen collection codes, go to our COVID-19 Testing page, where you'll find a summary of the coding instructions provided by the CDC, World Health Organization and CMS.

Treatment

Refer to our COVID-19 Treatment page for information about diagnosis codes to be used for coronavirus-related services.

Telehealth

Due to COVID-19, Blue Cross and Blue Shield of Alabama expanded coverage for telehealth services effective March 1, 2020. This expansion of services will expire on December 31, 2020. See our Telehealth page for more detailed information about eligible providers and services.