



Always start with *ProviderAccess*, which offers many resources to help your practice's daily business.



ProviderAccess

AlabamaBlue.com/Providers



Provider Customer Service

Primary Care Select: **1-888-437-9576**

Federal Employee Program (FEP): **1-800-492-8872**

All Other Providers: **1-877-231-7239**

PPO Dentists: **1-800-373-4879**



Provider Engagement and Support

1-866-904-4130

Physicians and Ancillary Providers: Ask-PSC@bcbsal.org

Hospital Network or Program Questions: HospitalNetwork@bcbsal.org

Healthcare Information and Technology: Ask-HIT@bcbsal.org

Resources

Credentialing

1-205-220-6765

General: Credentialing@bcbsal.org

New Location Applications: Addlocappl@bcbsal.org

New Provider Applications: Newprovappl@bcbsal.org

Recredentialing Applications: Recredappl@bcbsal.org

Behavioral Health Support from Lucet

24/7 Crisis Assistance is Available

1-888-339-8558

Coding Consultant

CodingConsultant@bcbsal.org