Blue Cross and Blue Shield of Alabama Equipment Standards for Telemedicine

Credentialing and receipt of a signed Telemedicine Attestation are required prior to reimbursement for most telehealth services. Additional requirements may include proof that equipment meets standards and/or a site visit.

ALL SITES: Secure HIPAA compliant video conferencing capabilities and adequate and stable bandwidth. For quality purposes, there needs to be a consistent 1 megabyte per second up and 1 megabyte per second down available.

	Distant Site	Originating Site
Cardiologic conditions	 High Definition video conferencing capability Stethoscope capabilities (the stethoscope has to be able to transmit the heart and lung sounds electronically) 	 High Definition video conferencing capability Stethoscope capabilities (the stethoscope has to be able to transmit the heart and lung sounds electronically)
Dermatologic conditions	High Definition video conferencing capability	 High Definition video conferencing capability Digital Otoscope which provides the ability to view the ear, nose, throat as well as dermatological application
Infectious disease	High Definition video conferencing capability	 High Definition video conferencing capability Digital Otoscope which provides the ability to view the ear, nose, throat Hand held high definition scope (when required for condition)
Mental health disorders	High Definition video conferencing capability	High Definition video conferencing capability
Neurologic diseases, including stroke	 High Definition video conferencing capability Telemedicine cart with Pan, tilt, Zoom cameras so the physician can zoom in and out on the face and body. 	 High Definition video conferencing capability Telemedicine cart with Pan, tilt, Zoom cameras so the physician can zoom in and out on the face and body.
Neurologic diseases, not including stroke	 High Definition video conferencing capability Stethoscope capabilities (the stethoscope has to be able to transmit the heart and lung sounds electronically) 	 High Definition video conferencing capability Stethoscope capabilities (the stethoscope has to be able to transmit the heart and lung sounds electronically)

Please Note: Providers with Joint Commission Accreditation in Telehealth will be deemed as meeting credentialing and equipment criteria for Telemedicine. No further documentation of equipment required.