

COVID-19 Telehealth Coding & Documentation Tips

Name _____ AAPC# _____

Practice Name _____ Date _____

Phone _____ Email _____ Tax ID _____

Email your completed exam by clicking [Submit Exam](#) at the bottom of this page.

This will open an email to our Coding Consultant (CodingConsultant@bcbsal.org) and your exam will be attached.

Questions (for 1 CEU): Check only one answer per question.

1. What document contains the Blue Cross and Blue Shield of Alabama provider information for the COVID-19 telehealth expansion?

- A. Telehealth Billing Guide
- B. COVID-19 Coding Guide
- C. Provider Manual

2. Which exam component CANNOT be completed via telehealth?

- A. General appearance
- B. Skin Tone
- C. Abdominal palpation
- D. Respiratory effort

3. True or false: For telehealth visits, only code the chief complaint.

- A. True
- B. False

4. True or false: A physician can bill 99451 instead of a 99232 if the visit was performed via telehealth.

- A. True
- B. False

5. Which preventive medicine visit is appropriate for telehealth?

- A. Medicare IPPE
- B. Annual Wellness Visit (G0438/G0439)
- C. 99381
- D. 99397

6. Which of the following is true and a requirement of the virtual check-in?

- A. Can be performed by a nurse
- B. Can be performed the day after an E/M visit
- C. Can be reported for new or established patients during the COVID-19 emergency
- D. Medical necessity is not required

For COVID diagnosis coding, which of the following is TRUE?

- ° Use U071.1 for all dates of service
- " Do not code suspected conditions
- # Review coding guidance on AHIMA and Blue Cross websites
-) You must have a confirmed lab test to code COVID on the claim

When submitting telehealth claims, check with your practice management or EMR vendor to verify:

- ° You have the appropriate place of service available
- " The encounters are documented and easily retrieved
- # Your password has not expired
-) Both A and B

9 Of the following statements, which are true:

- ° Check with each payer to verify COVID-19 and telehealth guidelines
- " Documentation should fulfill the requirements of the code billed
- # Diagnoses should be documented at each encounter
-) All of the above

To find information on Blue Cross and Blue Shield of Alabama telehealth and COVID-19 guidance, you should check:

- ° Google
- " AlabamaBlue.com/providers/coronavirus
- # CMS
-) AMA