



Blue Cross works with axialHealthcare, a national leader in pain management and pain medication solutions, to help address the continuing epidemic of opioid misuse. One key resource available to you through this partnership is the Opioid Pain Management Tool.

1 Visit **AlabamaBlue.com/Providers** and log in to *ProviderAccess*.

Profiles & Reports – On this menu, select “Opioid Pain Management Tool.”

The screenshot shows the ProviderAccess website interface. The top navigation bar includes 'Home', 'Resources', 'Patient & Claim', 'Payment & Refund', and 'Profiles & Reports'. The 'Profiles & Reports' menu is expanded, showing options like 'Provider Data Management', 'Incentives and Value-Based Programs (VBP)', 'Efficiency and Quality', and 'Opioid Pain Management Tool' (highlighted with a yellow box). The user is logged in as 'John Blue'.

2 **Dashboard** – The Dashboard provides different components that bring awareness to your opioid prescribing patterns and how to improve patient care and safety.

The screenshot shows the axial Healthcare Dashboard. The left sidebar contains navigation options like 'Dashboard', 'Patient Intelligence', and 'RIM Report'. The main content area displays the 'Dashboard' with a welcome message for 'JERRY MCKNIGHT!'. It includes a 'Patient Intelligence' section with a table of notifications and a 'RIM Report' section showing a RIM Score of 70.

Notification Name	Active
Opioid Use Disorder Evaluation Recommended	0
Benzodiazepine Use with Opioids	0
ED Visit for Opioid Overdose	0
ED Visit for Benzodiazepine Overdose	0
Opioids Received from Multiple Pharmacies	0
Substance Use Disorder Evaluation Recommended	1
Opioid Use During Pregnancy	0
Opioids Received from Multiple Providers	0
High MEDD	2
ED Visit for Other Overdose	0

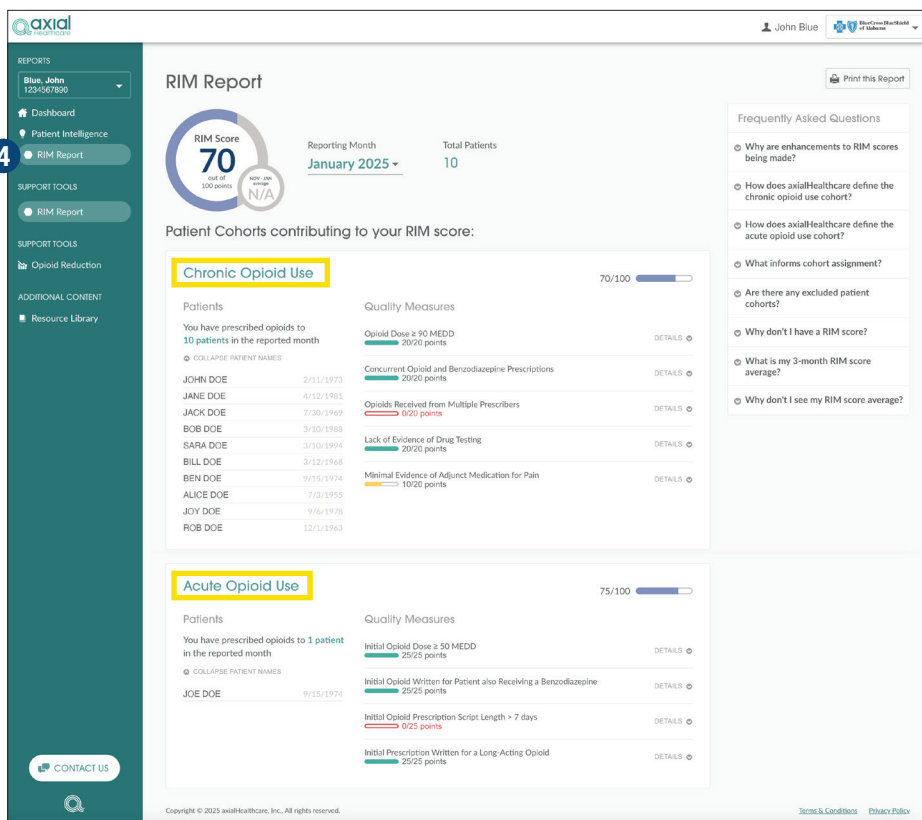
3 **Patient Intelligence** – View these notifications to see patients at risk.

The screenshot shows the 'Patient Intelligence' section. It includes a 'Filter Patients' section with search criteria for 'First Name', 'Last Name', and 'Date of Birth'. Below this is a table of patients with their names, DOB, and risk factors. The 'By Notifications' section lists various risk factors with checkboxes to filter the patient list.

New	Name	DOB	Notifications	Opioid Risk Report
	JOHN DOE	2/11/1973	High MEDD, SUD	PDF
	JANE DOE	4/12/1981	High MEDD	PDF
	JACK DOE	7/30/1969		PDF
	BOB DOE	3/10/1988		PDF
	SARA DOE	3/10/1994		PDF

4 RIM Report – The Risk Identification Mitigation (RIM) Report is based on Blue Cross claims data from services provided to most, but not all, Blue Cross members. It will be updated monthly. The report date will be indicated on the top right-hand side. This report displays the following:

- **RIM Score** – Your RIM score is a composite of 9 prescribing metrics linked to patient safety and quality measures, including PQA, HEDIS, Stars and other national guidelines. This score is based on a comparison to your specialty peer group.
- **Chronic and Acute Opioid Use** – This section of the report outlines patient opioid use affecting quality measures. Choose “Expand Patient Names” to view patients representing this data. Click the “Details” drop-down arrow for information on the measure.



5 Opioid Reduction Tool – This quick survey can guide you to the most appropriate help for your patient.

Opioid Reduction Tool

Are you and your patient considering reducing opioids?

Patient buy-in and motivation is critical to successfully reducing opioids. Fear may drive a patient's resistance to opioid reduction, requiring a thoughtful and collaborative care approach.

Choose the option that most applies

- ☐ Patient could benefit from reducing opioids and is ready
- ☐ Patient risk/benefit assessment of continued opioid use is needed
- ☐ Patient could benefit from reducing opioids but is hesitant

6 Resource Library – View these helpful resources for specific opioid-related care assistance.

Resource Library

Categories

- All Resources
- Assessments
- Benzodiazepines
- Example Opioid Treatment Agreement

All Resources

- Alcohol Use Disorders Identification Test (AUDIT)**
AUDIT is a 10-item screening tool developed by the World Health Organization (WHO) to assess alcohol consumption, drinking behaviors, and alcohol-related problems. Both a clinician-administered version and a self-report version for patients are included.
[Visit Resource](#)
- Current Opioid Misuse Measure (COMM)**
The COMM is an evidence-based clinical screening tool used to monitor chronic pain patients on opioid therapy. It helps clinicians identify whether a patient, currently on long-term opioid therapy, may be exhibiting aberrant behaviors associated with misuse of opioid medications. The COMM is ideal for helping clinicians monitor patients' aberrant medication-related behaviors over the course of treatment.
[Visit Resource](#)
- Example Opioid Treatment Agreement**
Created for practitioners, this example opioid treatment agreement can be adapted to meet their unique practice needs. Opioid treatment agreements are intended to create shared understanding between providers and patients when controlled substances such as opioids are prescribed.
[Visit Resource](#)
- National Institute on Drug Abuse (NIDA) Drug Screening Tool**
The NIDA Drug Screening Tool guides clinicians through a series of questions to identify risky substance use in their adult patients. The

This data is intended to help you identify areas for improved patient care. If you have questions about the Opioid Pain Management Tool or the data provided, contact axialHealthcare at providersupport@axialhealthcare.com or call your Provider Engagement Consultant at 1-866-904-4130.