

GUIDE TO CLOSING PATIENT GAPS

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for the Diabetes Eye Exam Measure

The Diabetes Eye Exam measure indicates whether a patient with type 1 or type 2 diabetes, aged 18 to 75 years, has had a retinal dilated eye exam performed by an optometrist or opthalmologist in the current year; **OR** at least one retinal dilated eye exam by an optometrist or ophthalmologist during the year prior to the measurement year, along with a diagnosis of uncomplicated diabetes. If any other diagnosis of complicated diabetes is submitted, the test must be performed annually.

## There are several ways to close the gap for a diabetic eye exam:

## **Claim Submitted by Optometrist/Ophthalmologist**

1. If the eye exam was performed by an optometrist or ophthalmologist, a claim submitted with an appropriate CPT¹/HCPCS² code will close the gap. View the "<u>Diabetic Eye Exam Guidelines</u>" flier for more information.

## **Claim Submitted by Primary Care Provider**

- 2. If your primary care practice has an in-office device that takes an image of the patient's dilated eyes and sends the image to an ophthalmologist who reviews it and sends the results back to you, file a claim for the date of the imaging with CPT code 92250 to bill for the service, as well as the appropriate CPT Category II code to close the gap.
- 3. If the eye doctor performed the exam, but your patient still has an open gap, you can file an informational claim to close the gap. You must have a record of the eye doctor's report in your patient's chart. File a claim for \$0 (or \$0.01 if your system requires it) for the date of the exam using the appropriate CPT Category II code.
  - > Example: A patient comes into your office in September. His/her Patient Health Snapshot still shows them as non-compliant for the diabetic eye exam, but you have the eye doctor's exam report in your record from February. You can file the appropriate CPT Category II code to close the gap. Please note that it may take up to three months for a gap to show as closed on the Patient Health Snapshot once a claim is received. If the patient has had a recent exam, the gap may not yet show as closed, even if the optometrist/opthalmologist submitted a claim.

These CPT Category II codes will close the gap for this measure:

- » 2022F
- » 2024F
- » 2026F
- » 3072F

Always be sure your patient's medical record includes documentation to support any codes filed on your claims.

<sup>&</sup>lt;sup>1</sup> Current Procedural Terminology (CPT) codes, descriptions and other data only are copyrighted © 2016 American Medical Association. All Rights Reserved. Applicable FARS/DFARS apply.

<sup>&</sup>lt;sup>2</sup> HCPCS (Healthcare Common Procedure Coding System)