

Eligibility and Benefits Quick Reference

Tab Heading	Information Included, when applicable
Alerts and Messages	3-Month Grace Period Details Contact Entity for Eligibility and Benefits Information Member ID Card Reported Lost or Stolen Primary Care Provider Information (Primary Care Select and Personal Choice) Provider Paid HRA Information and Balances Select Lab Information
Covered	Active Coverage <i>(listed by service type)</i> Patient Liability Amounts and Remaining Balances: <ul style="list-style-type: none"> • Deductible (Major Medical/Comprehensive and Replacement Deductible) • Copayment • Coinsurance • Out-of-Pocket Limit (Stop Loss) Precertification Information <i>(listed by service type, if precertification required)</i> Referral Requirements <i>(listed by service type, if referral required)</i>
Additional Coverage	Coverage Basis: Healthcare Reform Preventive Benefits Physician Extenders (Physician Assistants, Nurse Practitioners, Midwives, etc.) Smoking Cessation Benefits Precertification Information with links to Initiate online precertification for the following programs: <ul style="list-style-type: none"> • Preferred Radiology Program (PRP) • Physician-Administered Drugs • Oncology Select • Behavioral Health Services Managed Care Coordinator: <ul style="list-style-type: none"> • Case Management • Disease Care Management
Non-Covered	Inactive Coverage Non-Covered Services
Limitations	Benefit Limitations/Exclusions <i>(limit on number of services, dollar amount, etc.)</i> Waiting Periods
Payer	Payer Information <i>(primary, secondary, tertiary)</i>
Other (Rarely Used)	Benefit Descriptions <i>(other Blue Plans)</i>
Summary Plan Description	Additional Group Benefit Information for Blue Cross and Blue Shield of Alabama Members Only

Eligibility and Benefits is a HIPAA-covered transaction with specific guidelines as to what types of information can and must be displayed.

Summary Plan Description is a Blue Cross and Blue Shield of Alabama proprietary transaction which allows us to display additional group-level benefits information not currently available in the HIPAA transaction.

For additional information, view the video tutorial available online at AlabamaBlue.com/providers, click on the “Eligibility and Benefits Tutorial” link under “ProviderAccess Services.”